Charlotte Foot & Ankle Specialists 2550 W. Arrowood Road, Suite 102 Charlotte, NC 28273 704-504-4000

PATIENT ROLES AND RESPONSIBILITIES

- I understand and agree to inform Charlotte Foot & Ankle of any changes to my personal data and/or insurance information.
- I understand and agree that payment is ALWAYS due at the time of service. If payment is not received, future appointments and services may be canceled or rescheduled until payment is received.
- I understand and agree to call the doctor's office to cancel or reschedule my appointment within a twenty-four (24) hour period. Failure to do so will result in a \$25 fee charged for each appointment not cancelled or rescheduled before that time period.
- I understand and agree that I will be responsible for an additional \$25 service fee for any returned checks due to insufficient funds.
- I understand that this office charges \$15 for the completion of forms (FMLA/disability... etc.). These charges are my responsibility.

RECORDS RELEASE:

Medical record releases will be completed within fifteen (15) business days. As a courtesy, records will be released to any physician upon your written request. There is a charge for personal records release requests. The usual fee is \$15 and it is your responsibility.